

NATIONWIDE

# Commercial Furniture Services

- ✓ Leather & Fabric Re-Upholstery
- ✓ French Polishing & Wood Refinishing
- ✓ Cosmetic Repair
- ✓ Design, Manufacture & Installation
- ✓ Bespoke Banquette & Booth Seating
- ✓ Contract Furniture



**NETWORK OF TECHNICIANS  
SERVICING THE UK & IRELAND**



# UK & Ireland's Largest Commercial Furniture Restoration Specialists

Providing service for restaurants, bars, hotels, care homes, retailers and the leisure industry throughout the UK & Southern Ireland.

We offer the complete solution for restoration, maintenance and new furniture.

## Full National Coverage

- Over 170 technicians nationwide
- Centrally located head office
- Warehouse and distribution centre
- Dedicated technician training academy

Our strategically positioned technicians offer full national coverage. This enables us to accommodate all of your customers across the U.K. & Ireland with maximum efficiency and a minimum lead time.



The Emmiera Group Ltd are the UK's largest service provider for on-site re-upholstery and furniture repairs to the restaurant, pub, hotel and leisure industry. Our commercial teams currently visit over 2000 sites per month.

- Quotes can be raised directly onto our portal or we can utilise your existing operating system
- We will arrange visits to your site within 4 hours of request
- We operate an out of hours service to minimize disruption
- Full and comprehensive site surveys
- Sourcing of matching fabrics, vinyl and leathers
- We endeavour to attend and complete jobs within 5 days of works being authorised
- We offer a cost effective service, providing savings against replacing damaged furniture
- Our workmanship is guaranteed



## We offer the complete solution for restoration, maintenance and new furniture



Contract Furniture



Bespoke Design & Manufacture



Installation & Refurbishment



What we do

# Trusted Commercial Services

Over 170 technicians serving commercial clients throughout the UK and Southern Ireland

We are trusted by some of the largest restaurants, bars and hotel chains throughout the leisure industry, and continue to build upon our excellent reputation through an unparalleled commitment to service and quality.

- Maintain the highest possible standards
- Convenient scheduled maintenance programs
- Fast reactive repairs for emergencies
- Regular monthly costs and reduced administration
- Start to finish project management
- Dedicated account manager
- Bespoke pricing structure





# Leather & Fabric Re-Upholstery & Restoration

Our aim is to keep the furniture on-site and minimize disruption

We repair nearly all aspects of leather & fabric upholstery, and where possible endeavour to do so on the first visit. For damaged or worn sections of banquette seating and furniture we can either cosmetically repairs vinyl and leather or re upholster in a matching fabric.

We offer re-upholstery replacement of individual sections of banquette or booth seating matched to original fabric, vinyl or leather .

Sourcing of matching fabric, vinyl and leather

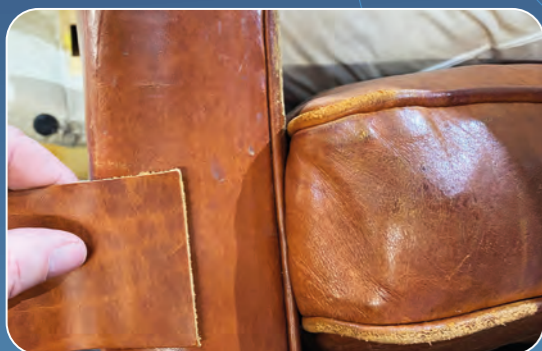
Bespoke design and manufacturing of banquette and booth seating

Cosmetic repairs to upholstery: rips, tears, scuffs

Seat foam and spring replacement

Deep cleaning and protection of seating

Removal of excessive creasing or sagging



Leather matching





# Dining Chairs & Bar Stools

## Re-upholstery & restoration of dining chairs & bar stools

Our technicians offer quick and cost-effective repairs and re-covering services for dining chairs and bar stools.

We restore the furniture to its original appearance - rectifying damage accumulated over time through wear and tear, or damage deliberately inflicted by customers.

We provide a re-covering service to facilitate a cosmetic change such as a new colour scheme for furniture as part of a wider restaurant refurbishment.

On-site upholstery repairs and re-covering

Scuff and small tear restoration

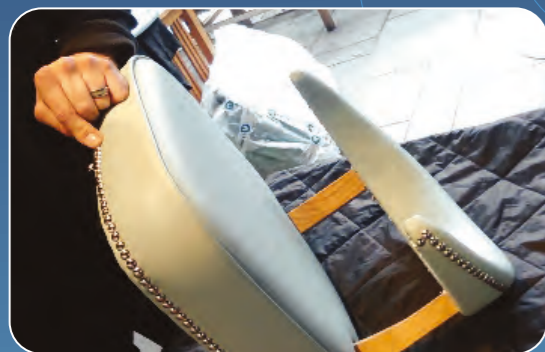
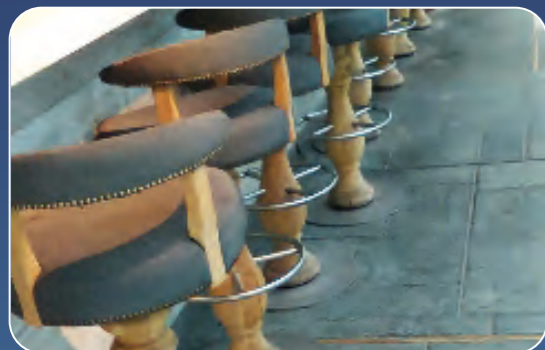
Complete colour change service

Seat pad replacement

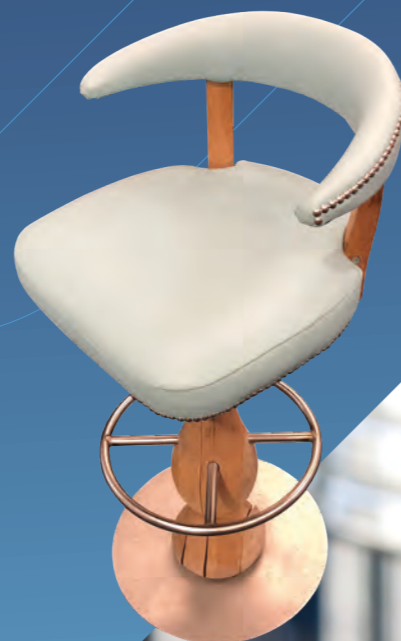
Chair and seat back replacement

Re-upholstery of seat pads & backs

Scuff and small tear restoration



Seat re-upholstery



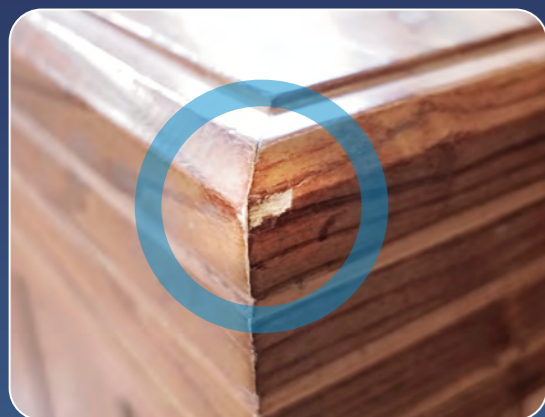


# Wood Restoration

## On-site repair & restoration of all types of surface & structural damage

From scratches to discolouration, the surfaces of wooden furniture are vulnerable to all kinds of damage.

If wooden furniture is in need of repair or restoration, our technicians restore nearly all types of cosmetic damage and manufacturing faults, on-site, with minimal disruption to service.



Restoration of all wooden items: bars, tables, chairs etc.

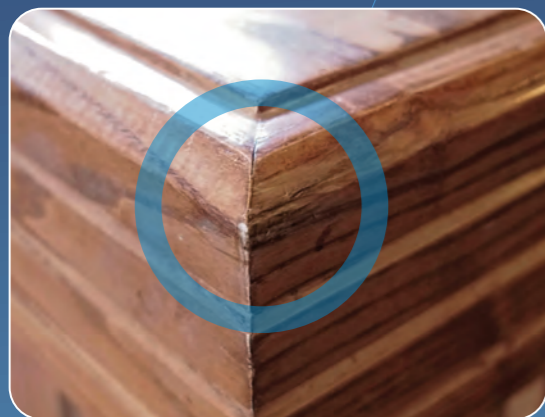
Restoration of natural finish & painted wood

Cosmetic restoration of dents, scratches & chips

Complete re-finishing of wooden bars, tables & floors

Repair & refinishing of splits & cracks

Replacement handrails, legs & structural elements



Chip repair of table corner





# Factory Workshop

Our 8,000 sq ft workshop is dedicated to complete or partial furniture repairs, full restoration and parts storage & distribution

Our extensive workshop, storage and distribution centre provides us with an additional opportunity to take away furniture for repair and restoration that cannot be completed on-site.



## Bespoke Manufacturing

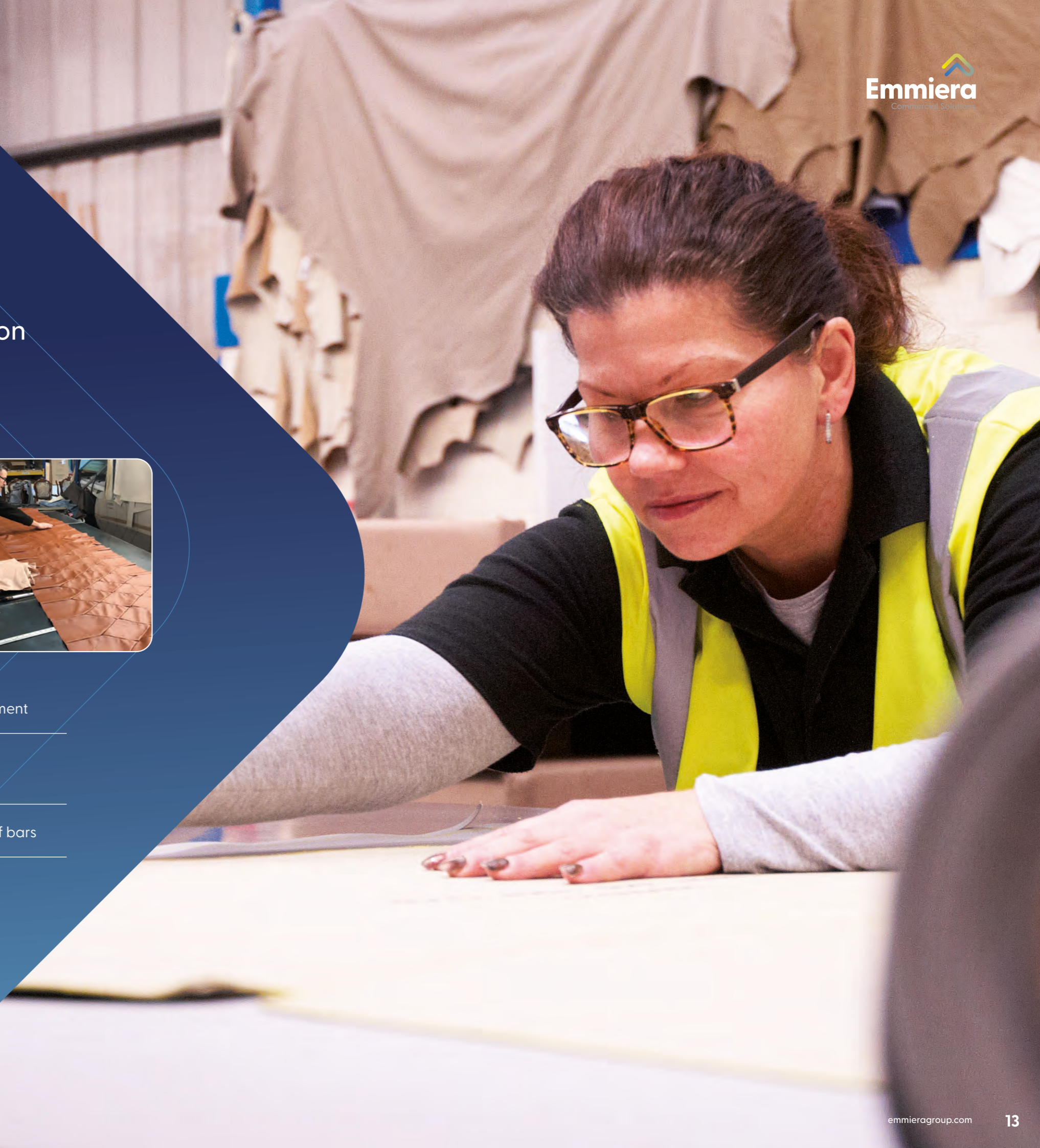
Our dedicated workshop manufactures seating using commercial grade hardwood for the frames and upholster using high quality fabrics from leading suppliers.

Large restaurant refurbishment

Manufacturing of bespoke banquette seating

Design and manufacture of bars

Get exactly what you are looking for...





What we do

# Design, Manufacturing & Installation

Our team will work with you from concept to completion on your bespoke project. We can create plans and elevation drawings highlighting the key aspects of your project and how they fit your requirements prior to production.

Following the design stage, our skilled manufacturing team will turn your ideas into reality. Every stage of the manufacturing process is undertaken by experienced craftsmen ensuring we deliver the highest quality bespoke furniture.

The completed furniture is passed through for stringent quality checks. Once approved the project is installed by our qualified installers. We work closely with your designated site manager to make sure everything is in place and meets our high quality standards.

Initial plans & elevation drawings

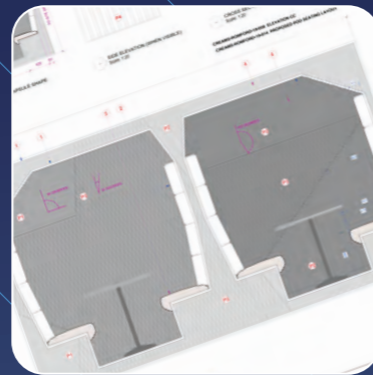
Every single detail can be tailored to your project

Expert advice to help you choose from thousands of upholstery options

Customer features, stitch detailing & branding available

Our highly skilled craftsmen turn the concepts into reality

Installation & project management



Booth drawings



Expert installation



Custom embroidery and detailing





What we do

# Contract furniture

Supply & installation of contemporary commercial table and seating options

Emmiera Group Ltd specialise in the supply and installation of all types of commercial contract furniture.

Our range of chairs, stools and tables are available in a range of materials, colours and finishes giving us the flexibility to match the décor of your interior. Should you find yourself in need of furniture quickly, most of our range is available with a rapid 48hr delivery.

Modern, stylish chairs

Contemporary stool designs

Mix & match table tops & bases

Any colour, any finish & any size



## Mix & match with bespoke manufacture custom upholstery

Mix and match fabrics for seats and backs and create bespoke individual designs.

- Commercial grade hardwood frames
- Custom seat upholstery

Bespoke manufacture and custom finishing



# Site Surveys & Preparation

## Supply & installation of contemporary commercial table and seating options

For each individual premises we conduct surveys recording floor plans, furniture, individual item dimensions and material types.

A comprehensive inventory is entered onto our system allowing our technicians to arrive at your premises fully informed and equipped for whatever repairs are required.

Initial site preparation & survey

Detailed floor plans

Customer specific sample library

Inventory of furniture

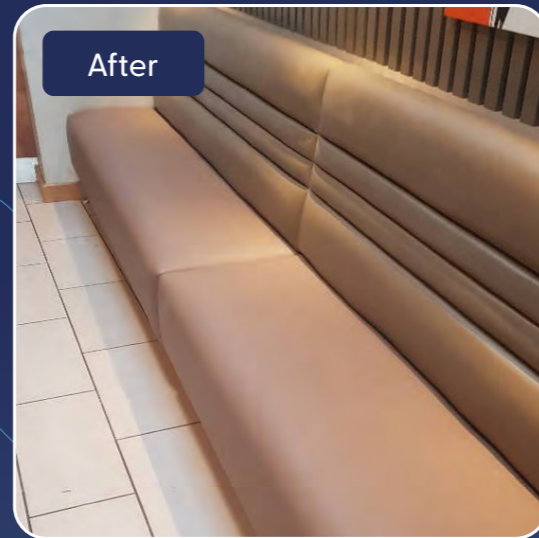




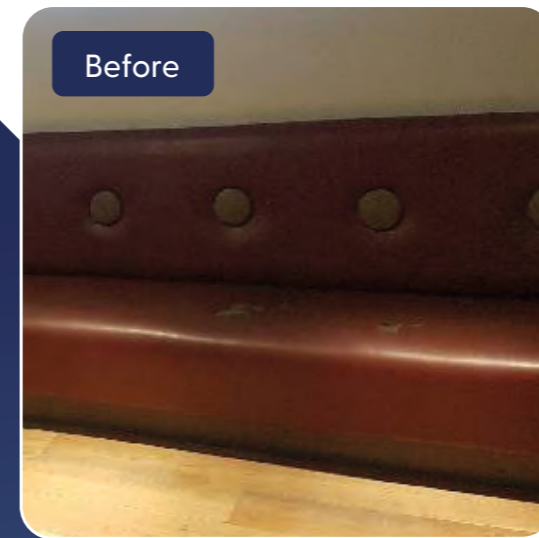
# Re-Upholstery Examples



Before



After



Before



After



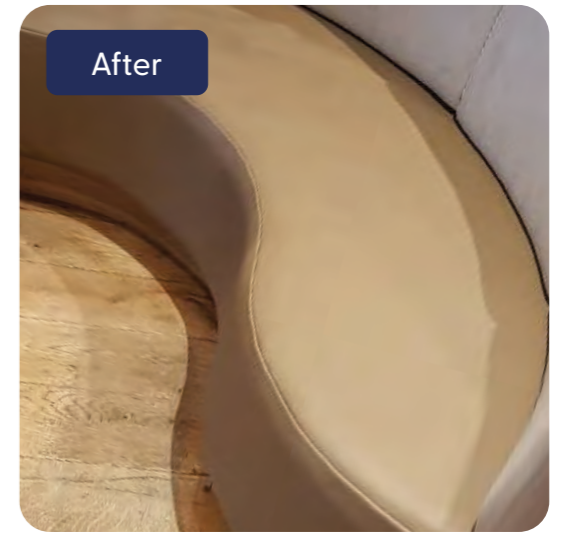
Before



After



Before



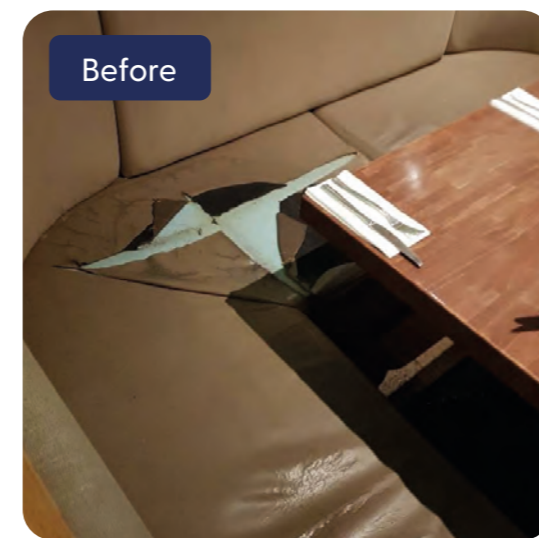
After



Before



After



Before



After



# Re-Upholstery Examples



Before



After



Before



After



Before



After



Before



After



Before



After



Before



After



# Restoration Examples



Before



After

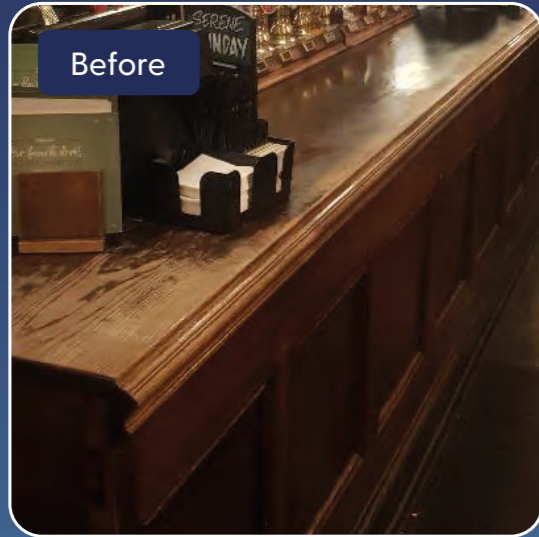


Before

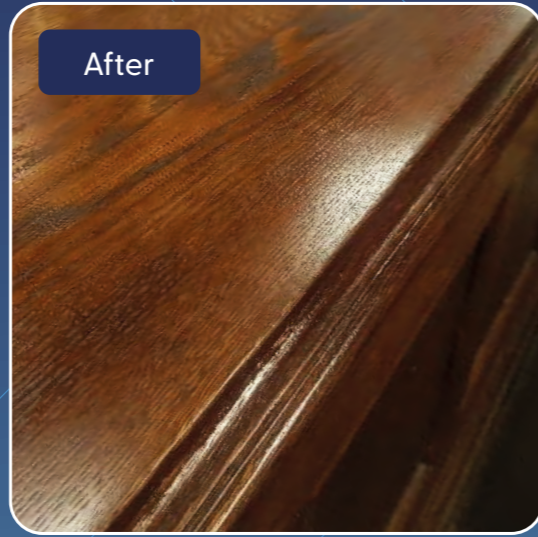
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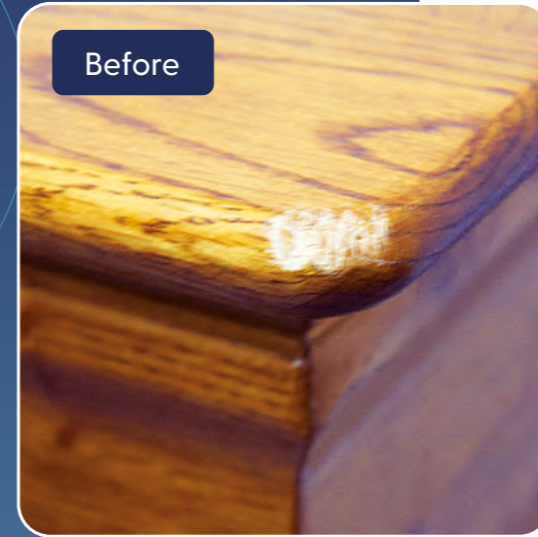
After



Before



After



Before



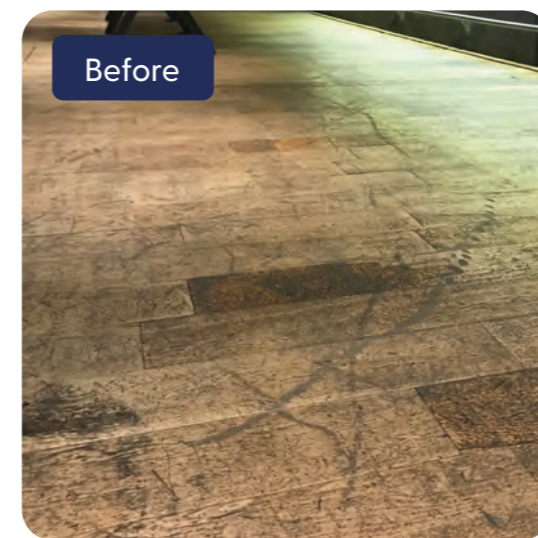
After



Before



After



Before



After



# Why Choose Emmiera?

- Established since 2004
- Full coverage of the UK and Southern Ireland
- Fully comprehensive site survey with floor plans, images including all dimensions and fabric samples
- Site survey enables us to quote future work without the need to attend premises
- Stock of large quantities of leather, vinyl and fabrics to match our partners brands. This enables us to complete work within 7 days of receiving an authorised quote
- Fully equipped mobile upholstery workshop for larger jobs
- 8,000 sq ft factory workshop with QC to ensure parts are to the highest standard and dimensions are checked
- Designated Account and Project Managers



## Building Partnerships

We work closely with some of the industry's leading brands in retail and manufacturing across the U.K. & Ireland. The Emmiera Group continually strive to develop new relationships and would be proud to partner with you.

## We guarantee

- Every repair that we make
- Integrity, politeness, professionalism and honesty
- Fully trained staff in all aspects of furniture repair & restoration

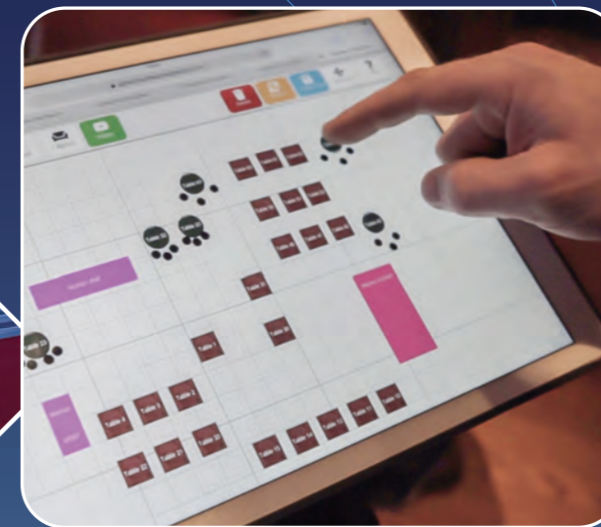
# Working Smarter

### Bespoke Web Portal

- Quickly & conveniently add jobs through our easy-to-use booking facility
- Real-time reports, updated instantly
- Fully comprehensive reports with images
- Ability to book in and track the progress of all active and previous jobs
- KPI reports can be tailored specifically for your requirements, to assist in quality control and expenditure

### Smartphone App

- Bespoke Smartphone App, developed in-house
- App provides our technicians with a direct link back to the HFR system
- Reports are completed on-site and submitted instantly, dramatically reducing waiting times
- Instant image uploads
- Job history backed up instantly and securely through our servers ensuring continuity of information



## Key Contacts

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